

ACT! 2006 (v8)				X	X	X									
ACT! 2007 (v9)				X	X	X									
ACT! 2008 (v10)					X	X	X								
ACT! 2009 (v11)					X	X	X	X (not Small Busin ess Serve r)							
ACT! 2010 (v12)					X	X	X	X ¹		X					
ACT! 2011(v 13)					X	X	X	X ¹		X					
ACT! 2012 (v14)					X	X	X	X ¹		X					
ACT! 2013 (v15)					X ₂	X	X	X ¹	X	X	X ³	X ³	X ³		
Act! v16					X ₂	X	X	X ¹	X	X	X	X	X		
Act! v17					X ₂	X	X	X ¹	X	X	X	X	X	X	X
Act! v18					X ₂	X ⁴	X ⁴	X ¹	X	X	X	X ⁴	X	X	X
Act! v19									X	X	X	X ⁴	X	X	X
Act! v20									X	X	X	X ⁴	X	X	X

¹ Act! Premium (access via web) is not compatible with Server 2008 Small Business Server or Server 2008 Foundation edition.

² Act! Premium for Web 2013 and above is not compatible with Windows XP.

³ Requires ACT! 2013 Service Pack 1.

⁴ Upgrade support only. Clean installs not supported.

⁵ Requires v19.2

Handhelds

ACT! 2009 (v11)				X	Prem ium Only										
ACT! 2010 (v12)				X	Prem ium Only	X	Prem ium Only								
ACT! 2011(v13)								X	Prem ium Only						
ACT! 2012 (v14)								X	Prem ium Only						
ACT! 2013 (v15)								X	Prem ium Only						
Act! v16								X	Prem ium Only	X ¹	Prem ium Only ₁				
Act! v17								X	Prem ium Only	X	Prem ium Only	X	Prem ium Only		
Act! v18								X	Prem ium Only	X	Prem ium Only	X	Prem ium Only		
Act! v19								X	Prem ium Only	X	Prem ium Only	X	Prem ium Only	X ²	Prem ium Only ₂
Act! v20								X	Prem ium Only	X	Prem ium Only	X	Prem ium Only	X	Prem ium Only

¹ The SQL 2008 Express (R2) instance must be configured first and then manually upgraded to SQL 2012.

² Requires v19.2

Accounting Links (UK editions only)

Act! Link for Accounting

Act! Link for Accounting is available for Act! v17 and later, and can be used with the following Sage Accounting programs:

- Sage 50 Accounts

- Sage 50 Accounts Plus
- Sage 50 Accounts Professional
- Sage 50 Accounts Essentials (formerly Sage Instant Accounts)

Note: The sales orders function is only available in Sage 50 Accounts Professional

Disclaimer: Swiftpage no longer develops or supports the accounting integrations listed below. Therefore, the information in the subsections below is offered "as is" and will no longer be updated. If you need assistance with issues pertaining the integrations listed below, please refer your questions to the [Act! Online Community](#) or to an [Act! Certified Consultant](#)

For more information around obsolescence of this feature, please refer to [KB 38556](#), or visit our [web site](#) for details of supported accounting integration products.

Accounting Integration (SData) ACT! Link Driver for Sage Accounts

Note: ACT! Link Driver for Sage Accounts is not compatible with Sage ACT! Premium for Web (access via web).

	Driver Version	Compatible Sage Accounts Versions	Compatible Instant Accounts Versions
ACT! for Line 50 (v6)	1.0.0.26 1.0.0.27 1.0.0.32	v8 - v12	v8 - v12
ACT! 2005 (v7)	1.0.0.46 1.0.0.48	v9 - v12	v10 - v12
ACT! 2006 (v8)	1.0.0.48	v9 - v12	v10 - v12
ACT! 2007 (v9)	1.0.0.50	v9 - v19	v10 - v18
ACT! 2008 (v10)	1.0.0.50	v9 - v19	v10 - v18
ACT! 2009 (v11)	1.0.0.50	v9 - v19	v10 - v18
ACT! 2010 (v12)	1.0.0.53	v9 - v19	v10 - v18
ACT! 2011 (v13)	1.0.0.53	v9 - v19	v10 - v18
ACT! 2012 (v14)	1.0.0.53	v9 - v19	v10 - v18

	Driver Version	Compatible Sage Accounts Versions	Compatible Instant Accounts Versions
ACT! 2013 (v15)	1.0.0.53	v9 - v20	v10 - v19
Act! v16 ¹	1.0.0.53	v9 - v21	v10 - v20
Act! v17 ¹	1.0.0.53	v9 - v21	v10 - v20

Note: ACT! Link Driver for Sage Accounts is not compatible with 64-bit versions of Windows.

¹ Partial Compatibility - Accounts data in the Sage Accounting Program tab does not display correctly in these versions

Sage Line 100
Sage MMS
Sage 200
TAS

Microsoft Office integration

	2000	2002 (XP)	2003	2007	2010	2013	365	2016
ACT! 6	X	X	Word only					
ACT! 2005 (v7)	X	X	X					
ACT! 2006 (v8)	X	X	X					
ACT! 2007 (v9)	X	X	X					
ACT! 2008 (v10)		X	X	X				
ACT! 2009 (v11)		X	X	X				
ACT! 2010 (v12)		X	X	X				
ACT! 2011(v13)			X	X	X			
ACT! 2012 (v14)			X	X	X			
ACT! 2013 (v15)			X	X	X	X ¹		
Act! v16			X	X	X	X	X ²	
Act! v17				X	X	X	X ²	
Act! v18				X	X	X	X ²	X
Act! v19					X	X	X ²	X

Act! v20						X	X	X ²	X
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Note: 64-bit and Click-to-Run versions of Microsoft Office are only supported in Act! v19 and later.

Microsoft Word Integration for ACT! v6 requires the ACT 6.0 Hotfix for Word 2003:

<http://download.act.com/support/downloads/ACT-v6-Product-Downloads.html>

¹ Requires Service Pack 1

² Office 365, as a web based service, is only supported on Act! v20.1 and later. Act! v16 through v20.0 users can only use the Act! Outlook Integration feature with a locally installed version of Office 365. Alternatively, Act! Premium v18 and later users with an active subscription can utilize the Act! Premium Contact Link with Office 365 2013 and later. For More information, refer to the articles below:

Frequently Asked Questions about the Act! Premium Contact Link

Answer ID [38456](#)

What is the difference between the Act! Premium Contact Link and the Act! Outlook Integration?

Answer ID [38316](#)

Email integration

	CC:Mail	Lotus Notes	Eudora	Outlook Express	Outlook 2000	Outlook 2002 (XP)	Outlook 2003	Outlook 2007	Outlook 2010	Outlook 2013	Outlook 365	Outlook 2016
ACT! 6	6.0	5.0	5.2	5.5 - 6.0	X	X						
ACT! 2005 (v7)			5.2 - 6.0	5.5 - 6.0	X	X	X					
ACT! 2006 (v8)		6.5	5.2 - 6.0	5.5 - 6.0	X	X	X					
ACT! 2007 (v9)		6.5	5.2 - 6.0	5.5 - 6.0	X	X	X					
ACT! 2008 (v10)		6.5	5.2	5.5 - 6.0		X	X	X				
ACT! 2009 (v11)		6.5 - 8.0	5.2	6.0		X	X	X				

ACT! 2010 (v12)	6.5 - 8.0	5.2	6.0		X	X	X				
ACT! 2011(v13)	6.5 - 8.0	5.2	6.0			X	X	X			
ACT! 2012 (v14)	6.5 - 8.0	5.2	6.0			X	X	X			
ACT! 2013 (v15)	6.5 - 8.5		6.0			X	X	X	X ¹		
Act! v16	6.5 - 8.5					X	X	X	X	X ²	
Act! v17	6.5 - 8.5						X	X	X	X ²	
Act! v18	8.0 - 8.5						X	X	X	X ²	X
Act! v19								X	X	X ²	X
Act! v20								X	X	X ²	X

Note: 64-bit versions of Microsoft Office are only supported in Act! v19 and newer.

Note: Outlook Express is not included on Windows 7 or Vista. This was superseded by Windows Mail and Windows Live Mail on these operating systems, however ACT! is not compatible with these applications.

¹ Requires Service Pack 1

² Office 365, as a web based service, is only supported on Act! v20.1 and later. Act! v16 through v20.0 users can only use the Act! Outlook Integration feature with a locally installed version of Office 365. Alternatively, Act! Premium v18 and later users with an active subscription can utilize the Act! Premium Contact Link with Office 365 2013 and later. For More information, refer to the articles below:

Frequently Asked Questions about the Act! Premium Contact Link

Answer ID [38456](#)

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Answer ID [38316](#)

Miscellaneous

	Adobe Reader	Terminal Server	.NET	Novell Networking
ACT! 6				Netware 3.12 - 5.0
ACT! 2005 (v7)	5.0, 6.0		1.1	
ACT! 2006 (v8)	5.0, 6.0	X	1.1	
ACT! 2007 (v9)	5.0, 6.0	X	2.0	
ACT! 2008 (v10)	6.0, 7.0, 8.0	X	2.0	
ACT! 2009 (v11)	6.0, 7.0, 8.0	X	2.0	
ACT! 2010 (v12)	6.0, 7.0, 8.0	X	3.5	
ACT! 2011(v13)	6.0, 7.0, 8.0	X	3.5	
ACT! 2012 (v14)	6.0, 7.0, 8.0	X	3.5	
ACT! 2013 (v15)	6.0, 7.0, 8.0	X	4.0	
Act! v16	6.0 - 11.0	X	4.0, 4.5, 4.6 ¹	
Act! v17	6.0 - 11.0	X	4.0, 4.5, 4.6	
Act! v18	6.0 - 11.0	X	4.0, 4.5, 4.6	
Act! v19	6.0 - 11.0	X	4.0, 4.5, 4.6	
Act! v20	6.0 - 11.0	X	4.0, 4.5, 4.6	

¹ Act! v16 requires all program updates to be installed in order to be compatible with .NET 4.6

Web Browsers

Note: The only browser that Act! Premium (access via web) Outlook or Google synchronization can be initiated from is Internet Explorer, however if you use a different browser after the integration has been installed, you can still configure the preferences and initiate sync by right-clicking the icon in the Windows system tray, then selecting the desired option.

	Internet Explorer	Safari (iOS)	Firefox	Chrome	Chrome for Mac	IIS (for Web editions)
ACT! 6	5.5, 6.0					4.0, 5.0
ACT! 2005 (v7)	5.5, 6.0					5.0, 6.0
ACT! 2006 (v8)	5.5, 6.0					5.0, 6.0
ACT! 2007 (v9)	5.5, 6.0					5.0, 6.0

	Internet Explorer	Safari (iOS)	Firefox	Chrome	Chrome for Mac	IIS (for Web editions)
ACT! 2008 (v10)	6.0, 7.0					5.1 (XP), 6.0, 7.0
ACT! 2009 (v11)	6.0, 7.0	3.0				5.1 (XP), 6.0, 7.0
ACT! 2010 (v12)	6.0, 7.0, 8.0	3.0				5.1 (XP), 6.0, 7.0
ACT! 2011 (v13)	6.0, 7.0, 8.0		3.5 - 3.6			5.1 (XP), 6.0, 7.0
ACT! 2012 (v14)	7.0, 8.0, 9.0		3.5 - 6.0			5.1 (XP), 6.0, 7.0
ACT! 2013 (v15)	7.0, 8.0, 9.0, 10.0 ²	iOS4, iOS5 ¹ , iOS6 ²	3.6			6.0, 7.0
Act! v16	7.0, 8.0, 9.0, 10.0, 11.0 ³	iOS4 - iOS8	3.6	Yes ^		6.0 - 8.0
Act! v17	7.0, 8.0, 9.0, 10.0, 11.0 ³	iOS4 - iOS8	3.6	Yes ^		6.0 - 8.0
Act! v18	11.0.1 ⁴	iOS8 - iOS9	3.6	v44.0		6.0 - 8.0
Act! v19	11.0.1 ⁴	iOS8 - Latest		v44.0 - latest		6.0 - 8.0
Act! v20	11.0.1 ⁴	iOS8 - Latest		v44.0 - latest	Yes	6.0 - 8.0

¹ Safari support when accessing Act! Premium Mobile via an iPhone or iPad.

² Requires ACT! 2013 Service Pack 1.

³ Requires Act! for Web to be added to Compatibility View.

⁴ Compatibility View not required or recommended.

^ Due to changes in the Chrome browser, support for Chrome requires a workaround for some versions of Act!. More information [here](#).

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