ACT! Compatabilty Matrix 22 March 2018

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Act! Compatibility Matrix

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Summary:

This article lists Act! compatibility with different operating systems, databases and integration.

Answer:

Windows versions

Important Notes:

- All versions of Act! that are compatible with Server 2012 R2 or Server 2016 are also compatible with the Server Essentials editions of those operating systems
- Due to limitations of Internet Information Services (IIS), installation of Act!
 Premium (access via web) to any Home Premium version of Windows is not supported, nor can it be completed. For specific information about applicable versions of Windows, refer to the system requirements for your version of Act!
 Premium (access via web):

What are the system requirements for Act!? Answer ID <u>37889</u>

•	9 8	M E	N T 4. 0	20 00	X P	Server 2003	Vis ta	Server 2008	Serv er 2008 R2	Wind ows 7	Wind ows 8 & 8.1	Small Busin ess Serve r 2011	Serv er 2012	Serv er 2012 R2	Wind ows 10	Serv er 2016
ACT!	X	X	X	X	X											
ACT! 2005 (v7)				X	X	X (not Small Busin ess Serve r)										

ACT! 2006 (v8)		X	X	X										
ACT! 2007 (v9)		X	X	X										
ACT! 2008 (v10)			X	X	X									
ACT! 2009 (v11)			X	X	X	X (not Small Busin ess Serve r)								
ACT! 2010 (v12)			X	X	X	$X^{_1}$		X						
ACT! 2011(v 13)			X	X	X	X ¹		X						
ACT! 2012 (v14)			X	X	X	\mathbf{X}_1		X						
ACT! 2013 (v15)			X	X	X	$\mathbf{X}^{_{1}}$	X	X	X^3	X ³	X ³			
Act! v16			X	X	X	$\mathbf{X}^{_{1}}$	X	X	X	X	X			
Act! v17			X	X	X	$\mathbf{X}^{_{1}}$	X	X	X	X	X	X	X	
Act! v18			X	X^4	X^4	$\mathbf{X}^{_{1}}$	X	X	X	X ⁴	X	X	X	
Act! v19							X	X	X	X ⁴	X	X	X	X ⁵
Act! v20							X	X	X	X ⁴	X	X	X	X

¹ Act! Premium (access via web) is not compatible with Server 2008 Small Business Server or Server 2008 Foundation edition.

Handhelds

² Act! Premium for Web 2013 and above is not compatible with Windows XP.

³ Requires ACT! 2013 Service Pack 1.

⁴ Upgrade support only. Clean installs not supported.

⁵ Requires v19.2

Note: Sage ACT! Connect has been discontinued and is no longer supported. We are able to recommend a 3rd party solution via <u>Handheld Contact</u>.

	Palm OS 3.5 - 5.4	Pocket PC 2000/2002	Android	Windows Mobile	Nokia Symbian	Blackberry
ACT! 6	X	X		3.0 - 4.2		
ACT! 2005 (v7)	X	X		3.0 - 4.2		
ACT! 2006 (v8)	X	X		3.0 - 4.2		
ACT! 2007 (v9)	X	X		3.0 - 5.0		
ACT! 2008 (v10)	X	X		3.0 - 5.0		
ACT! 2009 (v11)	X	X		3.0 - 6.0		
ACT! 2010 (v12)	X	X	X	X	X	X
ACT! 2011(v13)			X	X	X	X
ACT! 2012 (v14)			X	X	X	X
ACT! 2013 (v15)			X	X	X	X

<u>Database</u>

	Fox Pro	MS DE	MS SQL Server 2000	SQ L Exp ress 200 5	SQL Stan dard 2005	SQ L Exp ress 200 8	SQL Stan dard 2008	SQ L Exp ress 200 8 (R2)	SQL Stan dard 2008 (R2)	SQ L Exp ress 201 2	SQL Stan dard 2012	SQ L Exp ress 201 4	SQL Stan dard 2014	SQ L Exp ress 201 6	SQL Stan dard 2016
ACT!	X														
ACT! 2005 (v7)		X	Workg roups only												
ACT! 2006 (v8)		X	Workg roups only												
ACT! 2007 (v9)				X	Prem ium Only										
ACT! 2008 (v10)				X	Prem ium Only										

ACT! 2009 (v11)	X	Prem ium Only										
ACT! 2010 (v12)	X	Prem ium Only	X	Prem ium Only								
ACT! 2011(v13)					X	Prem ium Only						
ACT! 2012 (v14)					X	Prem ium Only						
ACT! 2013 (v15)					X	Prem ium Only						
Act! v16					X	Prem ium Only	$X^{_1}$	Prem ium Only				
Act! v17					X	Prem ium Only	X	Prem ium Only	X	Prem ium Only		
Act! v18					X	Prem ium Only	X	Prem ium Only	X	Prem ium Only		
Act! v19					X	Prem ium Only	X	Prem ium Only	X	Prem ium Only	\mathbf{X}^2	Prem ium Only
Act! v20					X	Prem ium Only	X	Prem ium Only	X	Prem ium Only	X	Prem ium Only

¹ The SQL 2008 Express (R2) instance must be configured first and then manually upgraded to SQL 2012.

Accounting Links (UK editions only)

Act! Link for Accounting

Act! Link for Accounting is available for Act! v17 and later, and can be used with the following Sage Accounting programs:

• Sage 50 Accounts

² Requires v19.2

- Sage 50 Accounts Plus
- Sage 50 Accounts Professional
- Sage 50 Accounts Essentials (formerly Sage Instant Accounts)

Note: The sales orders function is only available in Sage 50 Accounts Professional

Disclaimer: Swiftpage no longer develops or supports the accounting integrations listed below. Therefore, the information in the subsections below is offered "as is" and will no longer be updated. If you need assistance with issues pertaining the integrations listed below, please refer your questions to the Act! Online Community or to an Act! Certified Consultant

For more information around obsolescence of this feature, please refer to <u>KB 38556</u>, or visit our web site for details of supported accounting integration products.

Accounting Integration (SData) ACT! Link Driver for Sage Accounts

Note: ACT! Link Driver for Sage Accounts is not compatible with Sage ACT! Premium for Web (access via web).

	Driver Version	Compatible Sage Accounts Versions	Compatible Instant Accounts Versions
ACT! for Line 50 (v6)	1.0.0.26 1.0.0.27 1.0.0.32	v8 - v12	v8 - v12
ACT! 2005 (v7)	1.0.0.46 1.0.0.48	v9 - v12	v10 - v12
ACT! 2006 (v8)	1.0.0.48	v9 - v12	v10 - v12
ACT! 2007 (v9)	1.0.0.50	v9 - v19	v10 - v18
ACT! 2008 (v10)	1.0.0.50	v9 - v19	v10 - v18
ACT! 2009 (v11)	1.0.0.50	v9 - v19	v10 - v18
ACT! 2010 (v12)	1.0.0.53	v9 - v19	v10 - v18
ACT! 2011 (v13)	1.0.0.53	v9 - v19	v10 - v18
ACT! 2012 (v14)	1.0.0.53	v9 - v19	v10 - v18

	Driver Version	Compatible Sage Accounts Versions	Compatible Instant Accounts Versions
ACT! 2013 (v15)	1.0.0.53	v9 - v20	v10 - v19
Act! v16 ¹	1.0.0.53	v9 - v21	v10 - v20
Act! v17 ¹	1.0.0.53	v9 - v21	v10 - v20

Note: ACT! Link Driver for Sage Accounts is not compatible with 64-bit versions of Windows.

Sage Line 100 Sage MMS Sage 200 TAS

Microsoft Office integration

	2000	2002 (XP)	2003	2007	2010	2013	365	2016
ACT! 6	X	X	Word only					
ACT! 2005 (v7)	X	X	X					
ACT! 2006 (v8)	X	X	X					
ACT! 2007 (v9)	X	X	X					
ACT! 2008 (v10)		X	X	X				
ACT! 2009 (v11)		X	X	X				
ACT! 2010 (v12)		X	X	X				
ACT! 2011(v13)			X	X	X			
ACT! 2012 (v14)			X	X	X			
ACT! 2013 (v15)			X	X	X	X_1		
Act! v16			X	X	X	X	\mathbf{X}^2	
Act! v17				X	X	X	\mathbf{X}^2	
Act! v18				X	X	X	X^2	X
Act! v19					X	X	\mathbf{X}^2	X

¹ Partial Compatibility - Accounts data in the Sage Accounting Program tab does not display correctly in these versions

Note: 64-bit and Click-to-Run versions of Microsoft Office are only supported in Act! v19 and later

Microsoft Word Integration for ACT! v6 requires the ACT 6.0 Hotfix for Word 2003: http://download.act.com/support/downloads/ACT-v6-Product-Downloads.html

Frequently Asked Questions about the Act! Premium Contact Link Answer ID 38456

What is the difference between the Act! Premium Contact Link and the Act! Outlook Integration? Answer ID 38316

Email integration

	CC:Ma il	Lotu s Note s	Eudor a	Outloo k Expres s	Outloo k 2000	Outloo k 2002 (XP)	Outloo k 2003	Outloo k 2007	Outloo k 2010	Outloo k 2013	Outloo k 365	Outloo k 2016
ACT! 6	6.0	5.0	5.2	5.5 - 6.0	X	X						
ACT! 2005 (v7)			5.2 - 6.0	5.5 - 6.0	X	X	X					
ACT! 2006 (v8)		6.5	5.2 - 6.0	5.5 - 6.0	X	X	X					
ACT! 2007 (v9)		6.5	5.2 - 6.0	5.5 - 6.0	X	X	X					
ACT! 2008 (v10)		6.5	5.2	5.5 - 6.0		X	X	X				
ACT! 2009 (v11)		6.5 - 8.0	5.2	6.0		X	X	X				

¹ Requires Service Pack 1

² Office 365, as a web based service, is only supported on Act! v20.1 and later. Act! v16 through v20.0 users can only use the Act! Outlook Integration feature with a locally installed version of Office 365. Alternatively, Act! Premium v18 and later users with an active subscription can utilize the Act! Premium Contact Link with Office 365 2013 and later. For More information, refer to the articles below:

ACT! 2010 (v12)	6.5 - 8.0	5.2	6.0	X	X	X				
ACT! 2011(v1 3)	6.5 - 8.0	5.2	6.0		X	X	X			
ACT! 2012 (v14)	6.5 - 8.0	5.2	6.0		X	X	X			
ACT! 2013 (v15)	6.5 - 8.5		6.0		X	X	X	X ¹		
Act! v16	6.5 - 8.5				X	X	X	X	X^2	
Act! v17	6.5 - 8.5					X	X	X	X^2	
Act! v18	8.0 - 8.5					X	X	X	\mathbf{X}^2	X
Act! v19							X	X	\mathbf{X}^2	X
Act! v20							X	X	X^2	X

Note: 64-bit versions of Microsoft Office are only supported in Act! v19 and newer.

Note: Outlook Express is not included on Windows 7 or Vista. This was superseded by Windows Mail and Windows Live Mail on these operating systems, however ACT! is not compatible with these applications.

Frequently Asked Questions about the Act! Premium Contact Link Answer ID 38456

What is the difference between the Act! Premium Contact Link and the Act! Outlook Integration? Answer ID <u>38316</u>

Miscellaneous

¹ Requires Service Pack 1

² Office 365, as a web based service, is only supported on Act! v20.1 and later. Act! v16 through v20.0 users can only use the Act! Outlook Integration feature with a locally installed version of Office 365. Alternatively, Act! Premium v18 and later users with an active subscription can utilize the Act! Premium Contact Link with Office 365 2013 and later. For More information, refer to the articles below:

	Adobe Reader	Terminal Server	.NET	Novell Networking
ACT! 6				Netware 3.12 - 5.0
ACT! 2005 (v7)	5.0, 6.0		1.1	
ACT! 2006 (v8)	5.0, 6.0	X	1.1	
ACT! 2007 (v9)	5.0, 6.0	X	2.0	
ACT! 2008 (v10)	6.0, 7.0, 8.0	X	2.0	
ACT! 2009 (v11)	6.0, 7.0, 8.0	X	2.0	
ACT! 2010 (v12)	6.0, 7.0, 8.0	X	3.5	
ACT! 2011(v13)	6.0, 7.0, 8.0	X	3.5	
ACT! 2012 (v14)	6.0, 7.0, 8.0	X	3.5	
ACT! 2013 (v15)	6.0, 7.0, 8.0	X	4.0	
Act! v16	6.0 - 11.0	X	4.0, 4.5, 4.6 ¹	
Act! v17	6.0 - 11.0	X	4.0, 4.5, 4.6	
Act! v18	6.0 - 11.0	X	4.0, 4.5, 4.6	
Act! v19	6.0 - 11.0	X	4.0, 4.5, 4.6	
Act! v20	6.0 - 11.0	X	4.0, 4.5, 4.6	

¹ Act! v16 requires all program updates to be installed in order to be compatible with .NET 4.6

Web Browsers

Note: The only browser that Act! Premium (access via web) Outlook or Google synchronization can be initiated from is Internet Explorer, however if you use a different browser after the integration has been installed, you can still configure the preferences and initiate sync by right-clicking the icon in the Windows system tray, then selecting the desired option.

	Internet Explorer	Safari (iOS)	Firefox	Chrome	Chrome for Mac	IIS (for Web editions)
ACT! 6	5.5, 6.0					4.0, 5.0
ACT! 2005 (v7)	5.5, 6.0					5.0, 6.0
ACT! 2006 (v8)	5.5, 6.0					5.0, 6.0
ACT! 2007 (v9)	5.5, 6.0					5.0, 6.0

	Internet Explorer	Safari (iOS)	Firefox	Chrome	Chrome for Mac	IIS (for Web editions)
ACT! 2008 (v10)	6.0, 7.0					5.1 (XP), 6.0, 7.0
ACT! 2009 (v11)	6.0, 7.0	3.0				5.1 (XP), 6.0, 7.0
ACT! 2010 (v12)	6.0, 7.0, 8.0	3.0				5.1 (XP), 6.0, 7.0
ACT! 2011 (v13)	6.0, 7.0, 8.0		3.5 - 3.6			5.1 (XP), 6.0, 7.0
ACT! 2012 (v14)	7.0, 8.0, 9.0		3.5 - 6.0			5.1 (XP), 6.0, 7.0
ACT! 2013 (v15)	7.0, 8.0, 9.0, 10.0 ²	iOS4, iOS5 ¹ , iOS6 ²	3.6			6.0, 7.0
Act! v16	7.0, 8.0, 9.0, 10.0, 11.0 ³	iOS4 - iOS8	3.6	Yes ^		6.0 - 8.0
Act! v17	7.0, 8.0, 9.0, 10.0, 11.0 ³	iOS4 - iOS8	3.6	Yes ^		6.0 - 8.0
Act! v18	11.0.1 ⁴	iOS8 - iOS9	3.6	v44.0		6.0 - 8.0
Act! v19	11.0.14	iOS8 - Latest		v44.0 - latest		6.0 - 8.0
Act! v20	11.0.14	iOS8 - Latest		v44.0 - latest	Yes	6.0 - 8.0

¹ Safari support when accessing Act! Premium Mobile via an iPhone or iPad.

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² Requires ACT! 2013 Service Pack 1.

³ Requires Act! for Web to be added to Compatibility View.

⁴ Compatibility View not required or recommended.

[^] Due to changes in the Chrome browser, support for Chrome requires a workaround for some versions of Act!. More information here.